



**E-Forum**

## Encouraging e-Government excellence in Europe

Baudouin de Sonis  
Executive Director

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## e-Forum - background

- **Feira Council (04-2000) to launch the European e-Government program**
- **Strasbourg summit (11-2000) of MS Ministers of Public Administration**
- **eForum established - EC contributed €2m start-up funding (07-2001, 5<sup>th</sup> Framework)**
- **Ministerial declarations Brussels 11-2001, Cômoo 07-2003 (...Ministers agreed to encourage establishment of an eGovernment platform, building on the European Forum,...)**
- **As of today 3 different networks (20, 500, 5000)**
- **Major conferences, 2003 Valencia, 2004 Paris, 2005 Paris, 2006 Sheffield(?), 2007 Valencia,...**
- **Six working groups on e-Gov issues (now closed)**
- **Learning Journeys**
- **Four working groups on dedicated topics**





## WORKING GROUP ON e-ID





## Working groups :

### Priorities from the perspectives of e-Forum Members

- Good practices need portability in order to disseminate e-Government all over Europe
- All are discussing on this
- Who is doing what ? Who is operational ?
- From a think-tank to a do-tank



# Working groups Meetings





# Working groups Meetings

08/07/2005  
Kick Off  
Brussels

21/09/2005  
Kick Off e-ID  
Nice

23/09/2005  
Kick Off  
Secure infrastructure  
Nice

28/09/2005  
Kick off  
Cross border Portal  
Paris

29/09/2005  
Kick Off  
Citizen Portal  
Paris

Groupware up and running as of 01/Oct/2005

13/12/2005  
Follow-up meeting  
Paris

09/12/2005  
Follow-up meeting  
Paris

12/12/2005  
Follow-up meeting  
Paris

15/12/2005  
Follow-up meeting  
Paris





## Steps

- **First Meeting**
- Decline the environment
- e-Ten
- PPP (**P**rovide e-Government **G**ood **P**ractices **P**ortability)
- WG missions
- Contractuals
- 5 Topics of interest
- Sharing, Co-editing
- Web forum
- Participation to other groups
- **2nd meeting**
- Work Plan
- Formalize road blocks
- Identify gap
- Agreement on methodology
- Start to work (go or no-go)
- Meeting with the Commission to decide on follow-up



## Working Group on e-ID : Top priorities

- **Designing and implementing a privacy friendly secure infrastructure**
- **Integration of biometrics in e-ID card at pan-European level**
- **Business models**
  - \* Incentives for different user groups
  - \* Cost sharing between different applications
- **Project Pilot**
- **Legal aspects ; Legal Infrastructure**
- **Access to e-ID services from web applications**
  - \*Personal data files
  - \*Digital signatures



# The Ten Steps

Consider other channels for delivery of eGovernment services

Provide alternative payment methods to credit cards

Only advertise services that are fit for purpose; target advertising carefully

**Share benefits**

**Advertise fit for purpose**

Research the most attractive content; prioritise delivery

Recognise the cultural constraints

**Other channels**

**Alternative payment methods**

Make it easy for users to find

**Cultural constraints**

Minimise the level of access security you need

**Research attractive content**

Share benefits with users

**Easy to find services**

**Organisational change**

is organisational change

**Be seen to be trustworthy**

Be seen to be appropriately trustworthy by users

**Appropriate access security**



## Creating an « ADAE like » working group

- **13 & 14th of December 2005 3rd European Forum for e-Administration**
  - **3 streams**
- **1/ DESKTOP CITIZENS Services for citizens**
- **2/ FROM THE E-ADMINISTRATION FOR COMPANIES TO E-BUSINESS ADMINISTRATION Service delivery for businesses**
- **3/ A STEP TOWARDS A NEW THE E-ADMINISTRATION European, State, Countries, Departments, Town... which network ?**
- **SPECIFIC WORKING GROUP UNDER ADAE UMBRELLA (upon invitation only)**
- **1/ Security, Confidence and Confidentiality**
- **2/ The french approach on Certification, proof enforcement of certification**
- **FR,DK,DE,AUS,MLT,IT,MG**



**THANK YOU**  
**Baudouin de Sonis**  
**Executive Director e-Forum**

Baudouin.de-Sonis@eu-forum.org

+ 32 (0)2 566 67 83

+ 32 (0)4 75 96 06 28

